



9904 FM 812
Austin, TX 78719
Office (512) 282-3508
Fax (512) 280-1099

River Place Mud & Severn Trent Services

Date: _____

Date to begin: _____

Service Name: _____

Service Address: _____

Phone: Day: () _____ Night: () _____

Check One:

Service Type: New Service () Term Service ()

Check all that apply:

Residential () Additional Trash bin () \$9.66 a month

Service Changes: From _____ To _____

Remarks: _____

Accepted By: _____

Request received via:

Fax ()

E-mail ()

For IESI office use only:

IESI acct#

Date received:

Entered by:

TRASH & RECYCLING SERVICES PERFORMED BY IESI

If you require assistance, please call IESI Customer Service at 282-3508.

When is trash and recycling collected?

IESI begins pickup at 7:00 AM Wednesday of each week except certain holidays (see below).

When will trash pickup occur during the week of a holiday?

IESI holidays include New Year, Thanksgiving and Christmas. When a holiday falls on a scheduled collection day or prior day in the week, instead of Wednesday, collection will occur the following day. If you have questions regarding pickup, please call 282-3508.

What can we recycle?

For those who choose to recycle, IESI accepts the following: dry newspapers (inserts included), magazines, catalogues, mail and paper bags, any plastic item imprinted on the bottom with the small triangular recycling symbol containing the numbers 1-7, this includes any plastic bottles, jugs, and round tubs which have contained food (no bleach, soap, or fabric softener containers), tin and aluminum cans, flattened regular and corrugated cardboard, any color glass bottles (no plate glass, ceramics or mirrors). Items not listed are not included in the recycling program.

How can I get rid of my bulky items?

At no extra charge, IESI will pick up stoves, hot water heaters, washing machines, and furniture, in addition to refrigerators, freezers, and air conditioning units that have a certification tag by a licensed technician of CFC recovery. IESI cannot remove an item that does not have the Freon removed. Please call at least a day in advance of your scheduled pickup day to ensure that your address gets placed on the truck route allocated for large items. IESI will pick up everything at the curb. To ensure that everyone can get serviced on the day promised, please set out no more than 8 special items. Please call 282-3508 if you have questions.

What do I do with my holiday trash in December?

As stated above, IESI will pick up items at the curb at any time during the year, including the holiday period. To avoid wind blowing the trash around the neighborhood, please put trash in plastic bags or arrange to have it secured.

What trash items cannot be collected by IESI?

Items that can't be collected are Commercial Construction Debris, Paint Cans, Motor Oil, Lead Batteries, Insecticides, Pesticides, Tires, Non-Certified Refrigerators, Freezers and Air Conditioners. If you have construction debris too large to fit in your car, please call IESI at 282-3508.

What about hazardous items?

The Household Hazardous Waste Facility at 2514 Business Center Drive accepts up to 30 gallons of hazardous waste generated in a home free of charge from noon to 7 PM, Tuesday and Wednesday. You can find more information about hazardous waste and its disposal by calling 974-4343.