



Operating Services

Water and Wastewater Systems Operation and Maintenance

Municipal and Industrial

Meter Reading and Billing

Design/Build/Operate (DBO) Contracts

Homeowners Associations and Utility Management and Administration

Special Purpose Taxing Districts

Welcome to Severn Trent Services!

Severn Trent Services is a leading supplier of water and wastewater treatment solutions. We provide our clients with some of the industry's brightest minds, advanced technologies, and quality products to provide you with truly efficient, cost-effective solutions to your water and wastewater challenges.

Only four simple steps to get your water service started:

- 1.) Fill out New Service Agreement for River Place MUD
- 2.) Give a 24 hour notice
- 3.) The deposit is based on meter size as listed below:
 - 5/8" = \$300.00
 - 3/4" = \$325.00
 - 1" = \$375.00
 - 1 1/2" = \$475.00
 - 2" = \$575.00
 - Over 2" = LUE x \$75.00
 - Fire Hydrants = \$800.00

And a Non-Refundable Connection Fee of \$40.00 and Transfer Fee of \$5.00

4.) To Return the Application Please Choose From the Following:

- A. E-mail Agreement to eignacio@stes.com or aseawright@stes.com
- B. Fax Agreement (pages 1-2) to 512-716-0024 – Attn: Billing Department
- C. Place New Service Application in Night Drop Box
- D. Come into the Office Monday – Friday 8 am – 5 pm
- E. Mail to: Severn Trent

14050 Summit Dr. Ste 113

Austin, TX 78728



TO: Severn Trent Services Inc.
14050 Summit Dr. #113
Austin, TX 78728

ACCOUNT # _____
(Office will assign number)

PH: 512-246-0498
FAX: 512-716-0024

SERVICE APPLICATION & AGREEMENT

Senior Citizen Discount
(Over 65 – ID Required)

_____ Date Service to Begin

Last Name: _____ First Name: _____

Drivers License No: _____ (State) _____ (Number)

Spouse or 2nd Account Holder's Name: _____
(If account holder defaults on payments/responsibility 2nd account holder will be held responsible)

Service Address: _____ Zip: _____ Phone: _____

Mailing address (if different) _____
Street City State Zip

Home Phone: (____) _____ Work Phone: (____) _____

If Renting/Leasing please – Owners Name: _____

Owners Mailing Address: _____

Please keep my personal information confidential

As Owner/Tenant of this property, I understand that I am responsible for payment of all fees and charges related to services rendered to the property and agree that service to the property is subject to compliance with the Rules Governing Water Service. I further understand and agree that the knowing submission of false information on this application can result in disconnection of water and wastewater services. The District agrees to sell and deliver water to the Customer, and the Customer agrees to purchase and receive water in accordance with the Rules Governing Water and Wastewater Service as included in its approved Tariff on file at the District Office and the Texas Commission on Environmental Quality. All water will be measured by meters furnished, installed, owned and maintained by the District. The meter and/or connection is for the sole use of the Customer to serve water to one dwelling or property. The Customer shall not share, resell, or sub-meter water to any other dwelling, business, property, etc., without the specific written authorization of the District and in compliance with applicable rules and regulations.

The District has the right to locate a water service meter and the pipes necessary to connect the meter on the property of the Customer at a point mutually agreeable to both the District and the Customer. The Customer will allow the District access at all reasonable times to its property and equipment located upon the Customer premises for the limited purposes of reading the water meter, repairing or replacing existing facilities, and to check for illegal connections or unsafe plumbing practices or cross-connections, in compliance with the requirements of the Texas Commission on Environmental Quality's "Rules and Regulations for Public Water Systems".

The use of pipes and pipe fittings that contain more than 8.0% lead, or solders and flux that contain more than 0.2% lead is prohibited for any plumbing installation or repair of any residential or non-residential facility providing water for human consumption and connected to the water supply.

If grinder pumps are required for sewer service, the equipment shall be installed by the customer's plumber at the customer's expense. District representatives shall inspect the facilities for compliance and shall be charged a \$25 inspection fee. Costs for subsequent maintenance and repair shall be conducted by District personnel at the customer's expense.

Signature – Application must be signed